ENTERPRISE AI PLATFORM

Syncgate

Sync the data. Gate the AI.

Company data and AI through one gateway. Connect all data to AI, deliver work as result files and apply one policy to all AI use. An enterprise AI platform with air-gapped installs, Korean-format personal data and Korean search.

SYNC
Connect
Connects wikis, storage, chat, databases and systems to AI as knowledge and tools.

HARNESS
Process
Harnesses work in isolation and deliver checked results as files.

GATE
Control
Permissions, guardrails and audit apply one policy to every AI use.

ASSURE
Prove
Tracing, auto evaluation and Arena quantify AI quality.

38	17	23	10	13	KO·EN·JA
Document sources	Work examples	Model providers	Database connections	Personal data types	All screens and docs

01 Syncgate brings all company data together — COLLECT · CALL · QUERY

Collect — connectors
- Regularly collects and indexes wiki, storage and chat content.
- Offers 38 document sources tested on real accounts.
- Confluence, Jira, Slack and others keep source permissions.

Call — tool connections
- Reads and changes the live state of systems connected via MCP or OpenAPI.
- Set pre-run approval for each tool.
- Admins set up OAuth; each user connects with their own account.

Query — databases
- Connects 10 databases — writes SQL from questions to aggregate and join.
- Runs read-only, requests approval for writes, and analyzes errors to regenerate failed SQL.

Confluence · Jira · Notion · Slack · Google Drive · Box · Amazon S3 · Public Data Portal

02 Every AI request is controlled at one gateway — ONE GATE

01 **User request** — Web · Widget · Teams · IDE · API

02 **Sign-in · permissions** — SSO · SAML · 4 levels × share

03 **Input guardrails** — 13 personal data types · AI evaluation

04 **Agent** — Resources as tools

05 **Output guardrails** — Recheck · pre-run approval

06 **Answer · log** — Citations · tracing · audit

Key Any method, **one policy for authentication, permissions and audit**.

Connect all data and systems to AI

Data connects as knowledge, systems and APIs as tools; harnesses deliver result files.

Auto-sync 38 document sources

- Admins register credentials once; users just select them in knowledge bases.
- Auto-syncs on 3 schedules: sync, cleanup and full re-sync.
- Confluence, Jira, Slack and others keep source permissions.

Hybrid search

- Combines keyword, character-level (for agglutinative Korean) and vector search.
- 6 search engines, 8 extraction engines; reads Hangul (HWP, HWPX) files.
- Generates likely questions per chunk as separate search vectors.

Connects 10 databases

- Databases — maps questions to the schema, then writes, runs and explains SQL.
- Connects 10 databases, including PostgreSQL, MySQL, Oracle, SQL Server, Snowflake, Databricks and BigQuery.
- Detects hidden write commands, sends writes to an approval card and logs runs in the audit log.

Business terms and relationships

- Glossary — passes company term meanings to the model before it answers; exchanges via SKOS and OpenMetadata.
- Knowledge graph — explores databases, knowledge bases and glossary as one graph.
- Database answers use only confirmed metric definitions.

02 From question to action, the agent decides AGENT

Unified agent

- No need to pick an agent: it finds the data and agents needed and delegates to up to 8 agents.

Resource tools

- Linked knowledge bases, databases, knowledge graphs, glossaries, tools, skills and harnesses become tools.

Citation checks

- Drops citations not in the sources and adds missing ones afterward.

Format · memory

- Structured output sets the format; long-term memory keeps context.

03 Harnesses deliver work as finished files HARNESS

Harnesses

- Works in an isolated container and delivers Word, Excel, PowerPoint or Hangul files.
- Completion checks recheck results; harnesses are shared org-wide.
- 17 work examples, 6 in finance: trade finance document examination, AML review and more.

Skills · projects

- Skills are work instructions for agents and harnesses, imported from Git and scanned.
- Evaluations and completion checks suggest instruction fixes, tested before sharing.
- Projects group conversations, files and instructions.

Syncgate GATE · ASSURE

One policy controls all AI use

Sign-in, permissions, guardrails and audit cover every AI request.

01 Network boundary	Air-gapped installs; user and customer data never leaves.
02 Authentication	SSO, SAML or LDAP sign-in, with passkey two-step verification.
03 Authorization	Checks feature and share permissions together.
04 Input guardrails	Rules and AI evaluation mask or block sensitive data.
05 Safe tool runs	Approval-gated tools run only after the user approves.
06 Output guardrails + audit	Rechecks answers; the audit log is hash-chained.

Block sensitive data

- Guardrails check 13 personal data types, custom regex and banned words via rules and AI evaluation.
- Beyond 6 actions, catches prompt injection and AI instructions in documents.

Audit · 2-axis access

- Logs actions and before/after values on 163 resource types; a hash chain detects tampering.
- 4 feature levels × share levels (Use · Read · Edit); share review approves wider sharing.

Company sign-in · keys

- Supports SSO, SAML, LDAP/AD, SCIM 2.0 and passkey two-step verification.
- Choose Vault, AWS KMS, Google Cloud KMS or Azure Key Vault for keys.
- Multi-org installs: one customer-managed key per organization.

03 Measure and prove AI quality ASSURE

Tracing

- Records 7 span types as a tree; trace analysis writes a report.

Auto evaluation

- Scores retrieval, faithfulness and answer quality, with reasons, on samples.

Feedback · Arena

- User feedback and a blind Arena build the model leaderboard.

Usage · budget

- Totals tokens and cost by model, user and org unit, and sets limits and budgets.

Guardrail logs

- Stores only a masked copy and match positions, not the original.

One console

- Audit, system, logs, usage and evaluation screens in one admin console.

Retention · diagnostics

- Data retention auto-cleans 27 types; legal hold, 31 diagnostic checks and alerts on 16 conditions.

Syncgate runs in any environment

One architecture on-premises, air-gapped or multi-cloud; used in familiar channels.

04 Deploy in any environment ANYWHERE

23 model providers

- OpenAI, Azure, Anthropic, Google, AWS and more.
- Open-source models can run on your own servers.
- Assign models per use; manage prices and limits.

6 engines · stores

- Major cloud and open-source search engines.
- Choose embeddings and storage per setup.
- Diagnostics, auto-cleanup and standard observability ease operations.

Air-gapped · coding

- Runs offline with local models and built-in storage.
- Licenses are verified offline.
- Company accounts and hooks govern 11 coding tools.

05 Users anywhere, operators on one platform EVERYWHERE

Teams · widget

- Chat with agents in Microsoft Teams; channel questions get answers by direct message.
- One script line adds a chat window to your portal.
- Widget access: sign-in, IdP token exchange or open to visitors.

MCP · your agents

- Serves company data to Claude, ChatGPT and Cursor over MCP, within user permissions.
- Existing agents call models via the OpenAI-compatible API, under guardrails and limits.
- Email and webhook alerts.

Schedules · cost

- Schedules model and agent runs and auto-sends results.
- Harnesses deliver documents and analyses as files.
- Totals tokens and cost; sets limits and daily/monthly budgets.

Channels	Web chat · widget · Teams · IDE · external integration (MCP) · API · schedules
Agents · connections	Unified agent · agents · harnesses · connectors · knowledge base · database · glossary · knowledge graph · tool connections
Governance	Permissions · share review · audit · guardrail logs · tracing · evaluation · usage · encryption
Data · model infra	23 model providers · 6 search engines · vector · graph store · file store
Operations	Operator console · automatic updates · daily backup · diagnostics

Key User and customer data never leaves, licenses are verified offline, and chat, coding tools and APIs share one policy and log.

Why Syncgate

Syncgate connects company data, AI and agents on one controlled platform.

End-to-end harnesses

Harnesses work in isolation and deliver result files, rechecked by completion checks. Teams and the organization share the harnesses.

17 work examples · checks

Data · knowledge

Connects 38 document sources, 10 databases and tools, and defines company terms in a question before answering.

38 document sources · glossary

AI quality checks

Tracing, auto evaluation and Arena quantify quality and separate what search missed from what the model did not use.

7 spans · 3 criteria · leaderboard

Granular access

Feature and share permissions apply; reviewers approve wider sharing. Documents from Confluence, Jira, Slack and others keep their source permissions.

SSO · SAML · 163 audit types

On-prem · air-gapped

Installs as is on air-gapped networks with keys in your KMS. User and customer data never leaves.

5 KMS · Helm · operator console

Korean regulations

Pseudonymizes 13 personal data types, Korean formats included, sorts documents into Korea's 3 N2SF levels and pauses repeat violators.

13 PII types · 3 N2SF levels

Key All 6 sit on **one sign-in, permission and audit layer**. New features keep the same control.

06 Adoption guide ADOPTION

Install

- Install via a Helm chart (Kubernetes 1.28+) or a one-server compose bundle.
- "Diagnostics" flags missing settings; compose installs back up daily and update at a set time.

License

- Signed license keys are verified offline; no central server needed.
- Offered as Standard and Enterprise; features, seats and expiry follow the license terms.

Contact

- Contact sales for setup and operating costs.
- "Documents and reports" and "Data analysis" work examples are in every contract; "Finance," "Pharma and biotech" and "Manufacturing and facilities" cost extra.

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Company data and AI through one gateway. Questions? Ask your contact.